

New Look Warranty

for UPVC Vinyl Window
(Fully transferable warranty)

LIFETIME WARRANTY ON WHITE VINYL FRAME AND VINYL SASH

New Look Windows are warranted against such defects in material that might result in blistering, peeling, flaking, corroding and fading of the frame or sash members for the lifetime of the product from the date of installation. Installation for all windows and doors are warranted for 10 years.

PAINTED VINYL FRAMES AND SASHES

15 year warranty on painted frames and sashes are warranted against such defects in material and workmanship that might result from paint peeling, flaking, cracking and major discoloration for a period of ten (10) years that is not caused by exposure to sunlight, heat or noxious or abrasive materials.

LIFE TIME WARRANTY ON INSULATING GLASS

New Look warrants that the insulating glass in the windows where there will not be an obvious obstruction of vision, which is the result of film formation or dust collection between the panes of glass surfaces for the life of the window in accordance with all terms specified in this warranty. Glass breakage of any kind is not covered.

LIFE TIME WARRANTY ON HARDWARE

New Look warrants that the hardware shall remain in good operational condition from date of installation, for crank mechanisms on casement and awning windows, over tightening of the mechanism will cause pre-mature failure and is not covered under this warranty.

EXCLUSIONS FROM WARRANTY COVERAGE

Damages resulting from the following are excluded from coverage under this Warranty:

1. Exposure to harmful pollutants, the corrosion of non-vinyl products or components due to the close proximity to coastal areas, excessive thermal or physical stress and/or high humidity levels such as but limited to improper storage.
2. Any damage to the window or window components due to the settlement of building structure.

3. Any damage caused by wind, hail, lightning or other incident of weather, deemed as an act of God.

4. Minor imperfections in windows and doors that do not affect the product's structural integrity or obscure vision.

INSTALLATION LIABILITIES

5. Any window which has been repaired or modified by any person other than a factory-trained Service Technician or authorized New Look representative or any Non-New Look add-on or replacement parts added to the Window(s).

6. Any defect, malfunction or failure to perform, which has occurred because of unreasonable use, improper application or the failure to perform reasonable or necessary maintenance.

7. Condensation on windows, which may occur as a natural result of humidity within the house or building area. Please refer to: <http://oe.nrcan.gc.ca/> for condensation prevention tips.

WARRANTY LIMITATIONS

New Look's liability is limited solely and exclusively to repair or replace and to substitute parts, at the discretion of New Look, and under no circumstances will New Look be liable for incidental or consequential charges, such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to persons or to property, or any other expense. This Warranty will be deemed null and void if the owner/purchaser modifies or otherwise alters in any way the product after installation without the written consent of New Look, if the product is used for a purpose not intended, or otherwise outside the accepted and advised use and if harmful cleaning solutions and abrasive compounds are used.

QUALITY STANDARDS

All New Look products are manufactured according to New Look standard manufacturing tolerances. With quality construction, committed staff and technology we ensure the best possible products and service available.

Date of Installation _____ Customer Name _____

Address _____



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